



Annual Basic Life Support (BLS)

Confidence That Protects Patients

Client

Bricket Wood Dental Practice, a trusted, award-winning seven-surgery practice caring for the local community for **20+ years**. Providing NHS, private, cosmetic, and specialist dentistry with a focus on comfort, professionalism and compassionate care.

Mission

Ensure every member of the dental team feels **confident and capable** to manage medical emergencies, protecting patient wellbeing at all times.

GDC Compliance

This annual BLS training supports:

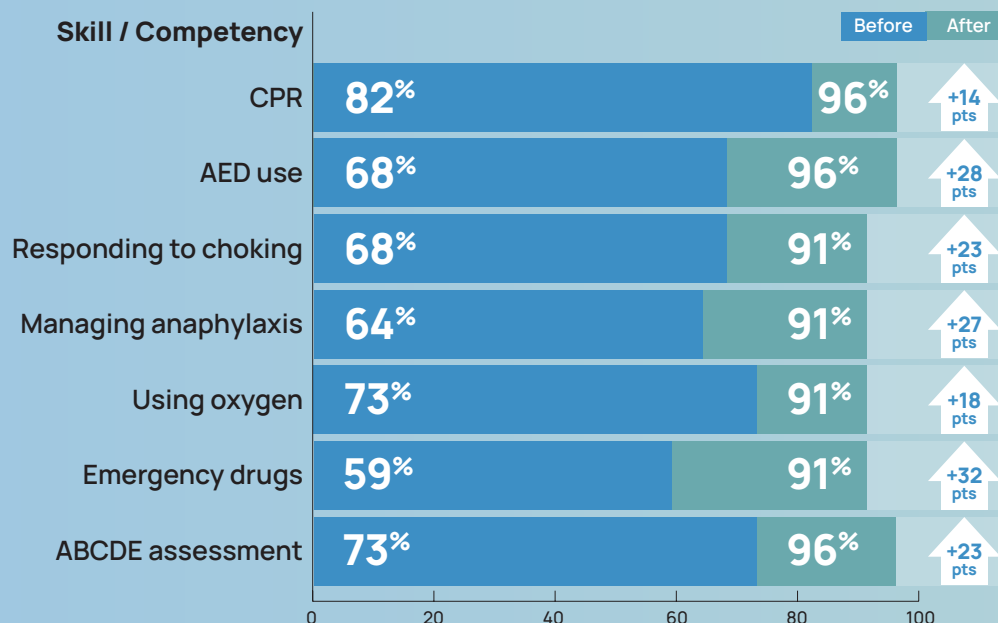
- ✓ **GDC** mandatory emergency care requirements
- ✓ **CQC** evidence for Safe and Effective standards
- ✓ The practice's commitment to clinical safety

Training Summary

- **Course:** Annual Basic Life Support (BLS)
- **Participants:** 45 trained
- **Focus:** CPR, AED, choking, anaphylaxis, oxygen, emergency drugs, ABCDE
- **Format:** Practical, scenario-based, tailored to dental settings

Confidence Before & After Training

Percentages represent the proportion of the team who reported being either **Confident** or **Very Confident** in each skill.



Overall medical emergency management 27% → 91% **+64 pts** **LARGEST IMPROVEMENT**

 In every single skill, confidence increased, most significantly in **managing emergencies calmly and effectively**.

Impact on Safety & Practice Readiness



Trainer delivery
100% Excellent



Relevance to dental role
91% Very/Extremely relevant
(73% Extremely)



Would recommend course
100% Yes



Perceived practice value
96% Positive
(useful/valuable/excellent etc.)

The whole team now feels **better prepared** to respond should a patient deteriorate.

Voices from the Team



Best training I've ever had.



Very useful for day-to-day in dental practice.



I feel able to react positively in an emergency.



It opened my knowledge on how to save someone.



Conclusion

With this programme, Bricket Wood Dental Practice achieved:



Major improvements across all life-saving skills



Strong evidence of GDC & CQC compliance



+64 pts in overall emergency management confidence



A safer and more prepared clinical environment

Bricket Wood continues to lead with **excellence, safety, and genuine care**, ensuring every patient is in safe hands, every day.