



# Fire Marshal Training & Practical Firefighting

## Client

The **City of London**, supporting a daytime workforce of **678,000 people**.

## Challenge

To strengthen Fire Marshal confidence and ensure teams can recognise risks, support evacuations, and use extinguishers safely as part of ongoing safety development.

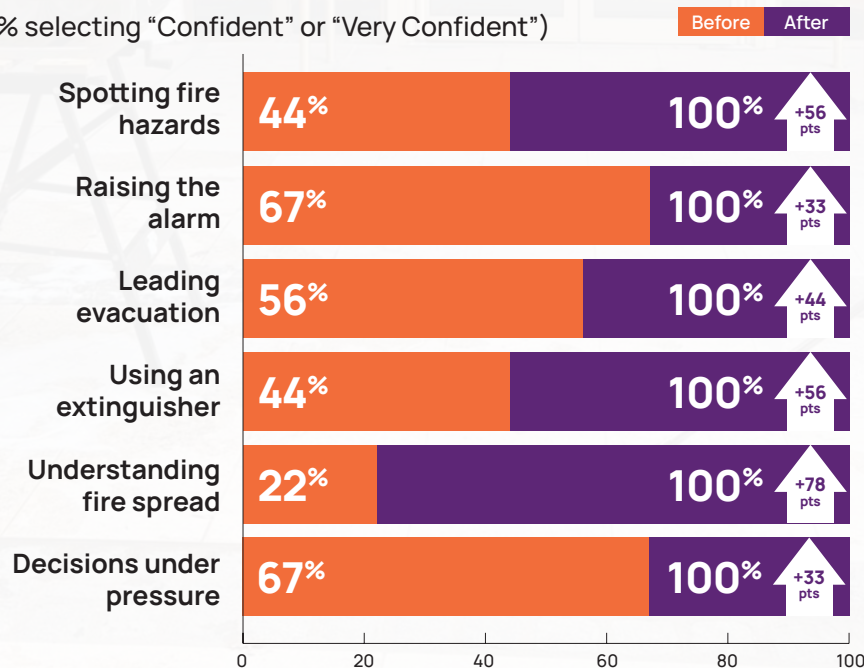
## Solution

A half-day Fire Marshal course combining essential fire safety learning with **live fire extinguisher practice**, focused on practical, real-world emergency response.



## Results – Confidence Before vs After

(% selecting “Confident” or “Very Confident”)



 **100% confidence** across all core Fire Marshal skills



### Preparedness

55%

100% <sup>+45 pts</sup>

**+45 point increase** in staff feeling fully prepared.

### Workplace Fire Safety Perception

78%

100% <sup>+22 pts</sup>

**+22 point increase** in participants feeling very safe.

### Trainer Experience



**100% Excellent**

practical, clear, and highly engaging.

### Advocacy & Value



**100%**

would recommend the course



**100%**

found it relevant



All rated it

**Very or extremely valuable**

### Participant Voices



Much more confident – I'd never used an extinguisher before.



Insight and confidence to effectively manage a fire.



Empowering – grateful for the opportunity.



Greater understanding of how fires spread.



Excellent for visual and practical learners.



**“Do it – especially the extinguisher practice.”**

### Conclusion

Confidence increased in all areas to **100%**, and all participants left fully prepared to respond in a fire emergency. Practical extinguisher handling delivered a significant boost to real-world readiness across City of London workplaces.